



INQUIRY FORM

This service is for customers with hearing and speech disabilities. We will not reply to any other inquiries made through this form.

Thank you for choosing Peach. Please use BLOCK LETTERS when completing this form and return **by fax to +81-50-3737-9665** at least 5 business days prior to departure.

* FAX Service: operating hours Mon-Fri, 9:00 a.m. - 6:00 p.m. (JST)

Date of Submission	
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Contact Information

Name	
FAX Number	

Requests/Comments:

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Reservation Details (if any)

<Passenger Name>

①	②	③
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<Itinerary>

Date	Travel Segment (DEP-ARR)	Flight No.	Booking Number
/	→	MM	
/	→	MM	

*** Please DO NOT include credit card information on this form. We may confirm this by phone after reviewing your request.**

*** Flight availability, fare, fees and charges are applied on date of fax receipt.**



INQUIRY FORM (new booking)

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If you want to make a booking, please note the following:

- * Fares and fees will be applied based on the date fax is received.
- * Only Credit Card and Peach Points are accepted as form of payment.
Due to security reasons, we may confirm this by phone after receiving your request.
(A substitute is allowable to speak on behalf of contact person below if needed.)
- * Convenience store and ATM payments are only available for booking made via our website.

Contact Information (which we reply to)

Name	
FAX Number	

Payment *Please choose and circle the method

Credit Card / Peach Point

* Please DO NOT include credit card information on this form.

* VISA, MasterCard, JCB and Diners Club are accepted for Japanese Yen payments.

VISA, MasterCard and JCB are accepted for payments in other currencies.

Itinerary

Date (MM/DD)	Travel Segment (DEP-ARR)	Flight No.	Departure Time
/	→	MM	:
/	→	MM	:
/	→	MM	:
/	→	MM	:



Passenger Information *Name should be same as your passport

	Family name	First name	Title	Date of birth (YYYY/MM/DD)	Passport Information (for overseas travel)			
					Passport Number	Issuing country	Nationality	Expiry date (YYYY/MM/DD)
①								
②								
③								
④								
⑤								
⑥								

Name of contact person:	Contact email:	Contact Phone number (substitute person allowable)
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* We will send itinerary to the contact person. Please include a valid email address that can receive emails from Peach "@resmail.flypeach.com".

Message

If you want to request fare type and seat selection, please list below.



INQUIRY FORM (change booking)

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If you want to change an existing booking, please note the following:

- * Fares and fees will be applied based on the date fax is received.
 - * Only Credit Card or Peach Points is accepted as form of payment.
- Due to security reasons, we may confirm this by phone after receiving your request.
(A substitute is allowable to speak on behalf of contact person below if needed.)

Contact Information (which we reply to)

Name	
FAX Number	

Payment *Please choose and circle the method

Credit Card / Peach Point

* Please DO NOT include credit card information on this form.

* VISA, MasterCard, JCB and Diners Club are accepted for Japanese Yen payments.

VISA, MasterCard and JCB are accepted for payments in other currencies.

Reservation Details

Booking number	
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<Contact information when booking>

Name of contact person:	Contact email:
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<Passenger Information>

①	②	③
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<Itinerary>

	Please choose and circle	New departure date (DD/MM) *If you change	New Flight number *If you change
OUTBOUND	Change / NOT change	/	MM
INBOUND	Change / NOT change	/	MM

Message

If you want to change booking for one of the member or change options, please list below.



INQUIRY FORM (cancel booking)

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* FAX Service: operating hours Mon-Fri, 9:00 a.m. - 6:00 p.m. (JST)

Contact Information (which we reply to)

Name	
FAX Number	

Reservation Details

Booking number	
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<Contact information when booking>

Name of contact person:	Contact email:
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<Passenger Information>

①	②	③
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<Itinerary>

	Please choose and circle	Cancel departure date(DD/MM) *If you cancel	Cancel Flight number *If you cancel
OUTBOUND	Cancel / NOT cancel	/	MM
INBOUND	Cancel / NOT cancel	/	MM

Message

If you want to cancel booking for one of the member or any options, please list below.
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