



## INQUIRY FORM

**This service is for customers with hearing and speech disabilities.**

**We will not reply to any other inquiries made through this form.**

Thank you for choosing Peach. Use BLOCK LETTERS when you completing this form. Please submit the Portable Oxygen Concentrator (POC) Check Form by document submission form or fax at least 3 days before departure.

•Files Submission Form : <https://support.flypeach.com/hc/en-us/articles/360006510914>

•FAX : +81-50-3737-9665

•Live chatting : <https://support.flypeach.com/hc/en-us/categories/115000263233>

### Please note the following when using this form

\* operating hours 9:00 - 18:00 (JST)

\* If you would like to make a new reservation, change or cancel your reservation, please use the dedicated form for each.

Date of Submission

### 1. Contact Information

Name	
E-mail	
FAX Number	

### 2. Requests/Comments

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### 3. Reservation Details (if any)

Booking number:

<Passenger Name>

①	②	③
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<Itinerary>

Date	Travel Segment (DEP-ARR)	Flight No.
/	→	MM
/	→	MM

\* Please DO NOT include credit card information on this form. We may confirm this by phone after reviewing your request.

\* Flight availability, fare, fees and charges are applied on date of fax receipt.



## INQUIRY FORM (new booking)

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### **If you want to make a booking, please note the following:**

- \* operating hours 9:00 - 18:00 (JST)
- \* Fares and fees will be applied based on the date fax is received.
- \* Only Credit Card and Peach Points are accepted as form of payment.  
Due to security reasons, we may confirm this by phone after receiving your request.  
(A substitute is allowable to speak on behalf of contact person below if needed.)
- \* Convenience store and ATM payments are only available for booking made via our website.

### **1. Contact Information (which we reply to)**

Name	
E-mail	
FAX Number	

### **2. Payment \*Please choose and circle the method**

Credit Card / Peach Point
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- \* Please DO NOT include credit card information on this form.
- \* VISA, MasterCard, JCB and Diners Club are accepted for Japanese Yen payments  
VISA, MasterCard and JCB are accepted for payments in other currencies.

### **3. Itinerary**

Date (MM/DD)	Travel Segment (DEP-ARR)	Flight No	Departure Time
/	→	MM	:
/	→	MM	:
/	→	MM	:
/	→	MM	:



**4. Passenger Information**      \*Name should be same as your passport

	Family name	First name	Title	Date of birth (YYYY/MM/DD)	Passport Information (for overseas travel)			
					Passport Number	Issuing country	Nationality	Expiry date (YYYY/MM/DD)
①								
②								
③								
④								
⑤								
⑥								

Name of contact person:	Contact email:	Contact Phone number (substitute person allowable)
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\* We will send itinerary to the contact person. Please include a valid email address that can receive emails from Peach "@resmail.flypeach.com"

**5. Message**

If you want to request fare type and seat selection, please list below.



## INQUIRY FORM (change booking)

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### If you want to make a booking, please note the following:

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- \* Fares and fees will be applied based on the date fax is received.
- \* Only Credit Card and Peach Points are accepted as form of payment.  
Due to security reasons, we may confirm this by phone after receiving your request.  
(A substitute is allowable to speak on behalf of contact person below if needed.)

### 1. Contact Information (which we reply to)

Name	
E-mail	
FAX Number	

### 2. Payment \*Please choose and circle the method

Credit Card / Peach Point
---------------------------

\* Please DO NOT include credit card information on this form.

\* VISA, MasterCard, JCB and Diners Club are accepted for Japanese Yen payments.

VISA, MasterCard and JCB are accepted for payments in other currencies)

### 3. Reservation Details

Booking number	
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#### <Contact information when booking>

Name of contact person:	Contact email:
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#### <Passenger Information>

①	②	③
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CC-021-020



**<Itinerary>**

	Please choose and circle	New departure date (DD/MM) *If you change	New Flight number *If you change
①	Change / NOT change	/	MM
②	Change / NOT change	/	MM
③	Change / NOT change	/	MM

**4. Message**

If you want to change booking for one of the member or change options, please list below.



## INQUIRY FORM (cancel booking)

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- FAX : +81-50-3737-9665
- Live chatting : <https://support.flypeach.com/hc/en-us/categories/115000263233>

### If you want to make a booking, please note the following:

- \* operating hours 9:00 - 18:00 (JST)
- \* Some fares are non-refundable, so please check the fare rules on our website in advance.

### 1. Contact Information (which we reply to)

Name	
E-mail	
FAX Number	

### 2. Reservation Details

Booking number	
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#### <Contact information when booking> >

Name of contact person:	Contact email:
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#### <Passenger Information>

④	⑤	⑥
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#### <Passenger Information>

	Please choose and circle	Cancel departure date (DD/MM) *If you cancel	Cancel Flight number *If you cancel
①	Cancel / NOT cancel	/	MM
②	Cancel / NOT cancel	/	MM
③	Cancel / NOT cancel	/	MM

### 3. Message

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CC-021-022