

To passengers returning to/ entering Japan

To enter Japan, you need to fill in and submit a questionnaire

Please access the **QuestionnaireWeb**

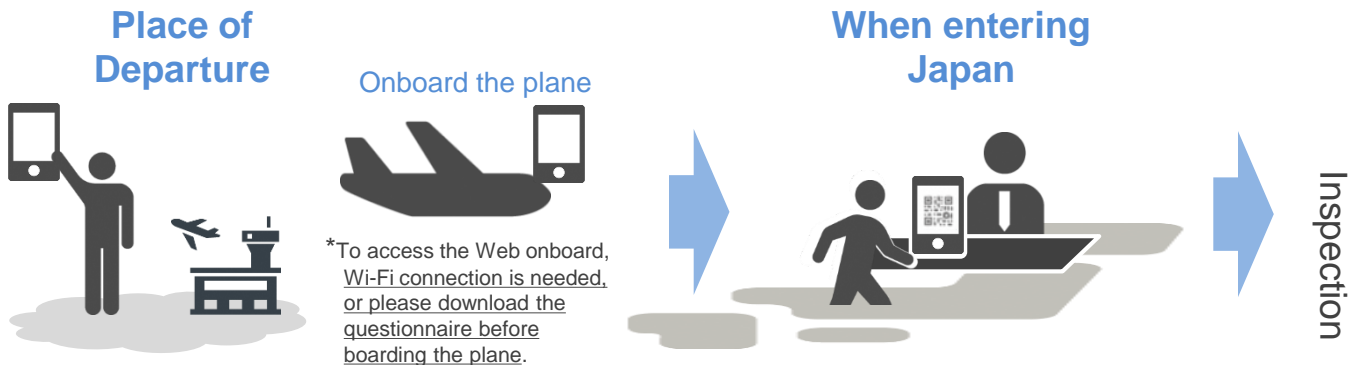
As part of preventive measures against COVID-19, passengers returning to/entering Japan are asked to fill in a questionnaire about their travel history and health status and submit it to a quarantine officer.

You will be requested to input necessary information on the "Questionnaire Web" in advance at the departure airport, etc. and show the QR code issued to you on the website to a quarantine officer at the arrival airport.



How to Use the Questionnaire Web

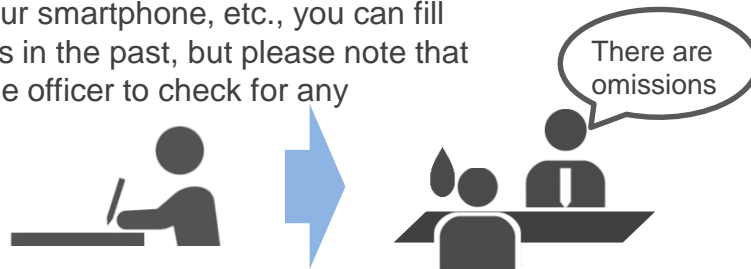
*You need an online connection to access the Web.



① Input information on the Questionnaire Web
⇒ A QR code will be issued

② Present the QR code and your passport

* If you cannot access the website with your smartphone, etc., you can fill in and submit a printed questionnaire as in the past, but please note that it might take extra time for the quarantine officer to check for any errors/omissions in the form.



Access the Questionnaire Web via:

<https://arqs-qa.followup.mhlw.go.jp>

*Accessible with a smartphone and PC



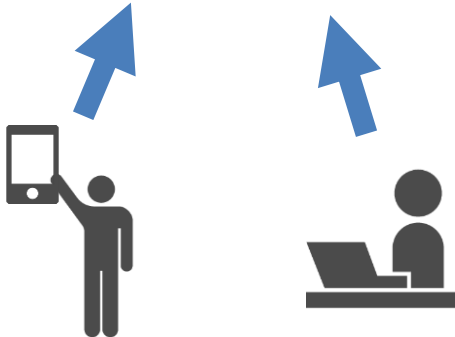
Office of Quarantine Station Administration, Ministry of Health, Labour and Welfare of Japan

How to use the Questionnaire Web

Access to the website.



<https://arqs-qa.followup.mhlw.go.jp>



Check the contents,
and click "Next".

Measures to deal with the new
type of coronavirus
Questionnaire response reception [FAQ](#)



Respond to the
questionnaire

As part of the quarantine
procedure when entering Japan, it
is necessary to respond to the
questionnaire.
Click [Next] to start responding.
When entering your response, you
can continue even in an offline
environment.

NEXT

Save the screen ,
or print out the QR code .



Answer the questions.

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Enter your seat number.(*)

Seat number

If you were a crew
member, check the "Crew
member" box.

Crew member

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type of coronavirus
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Items indicated by an asterisk (*) must be
entered.

Enter the date of your
arrival in Japan.(*)

Date of arrival in Japan
2020/09/30

Enter the company name
and flight number of the
airplane.(*)

Airline company name



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Health, Labour and Welfare of Japan