

You can carry out the procedures of cancellation up to 1 hour prior to the departure time stated in the itinerary. The rules for refunds for cancellations of tickets at the customer's personal reasons vary depending on the fare type at the time of booking. Please check in advance before proceeding.

The screenshot shows the peach app interface. At the top, there's a navigation bar with icons for Flights, Passenger, Seat/Baggage, In-Flight Digital Service, Hotels, and Close. Below this, a booking summary shows 'Booking Reference: WT2C4B' and 'Totals: ¥20,930'. There are links for 'Resend itinerary', 'Open price details', 'Itinerary (PDF)', and 'Receipt (PDF)'. The 'Reserved flights' section lists two segments. Segment 1 is from Osaka (Kansai) to Sapporo (Shin-Chitose) on 2024/11/08 (Fri) via MM101 (A320) with a 'Minimum' fare type. Segment 2 is from Sapporo (Shin-Chitose) to Osaka (Kansai) on 2024/11/14 (Thu) via MM102 (A320) with a 'Standard Plus' fare type. At the bottom, there are two buttons: 'Cancel' and 'Modify Flight'. A red circle with the number '1' points to the 'Cancel' button.

① Press the 'Cancel' button.

The screenshot shows the 'Cancel flight' screen. It prompts the user to 'Please select your flights to cancel'. There are two segments listed. Segment 1 is from Osaka (Kansai) to Sapporo (Shin-Chitose) on 2024/11/08 (Fri) via MM101 (A320) with a 'Minimum' fare type. Segment 2 is from Sapporo (Shin-Chitose) to Osaka (Kansai) on 2024/11/14 (Thu) via MM102 (A320) with a 'Standard Plus' fare type. A red circle with the number '2' points to the checkbox next to segment 2. Below the segments, there is a 'Notification' section with two bullet points: '\* The procedure is available by 1 hour before the departure time stated in the itinerary.' and '\* Charges (checked baggage charge, seat selection charge, etc.) and Fees are not to be refunded/provided points.' with a link 'Click here for details'. At the bottom, there is a large blue button labeled 'Next' and a link 'Cancel Modifications'. A red circle with the number '3' points to the 'Next' button.

② Mark the tick on the flight you wish to cancel

③ Press the button 'Next'

④ Press the 'Confirm' button on the next page

An email will be sent to you confirming the completion of the flight cancellation procedures.